



Need a Non-P&H Part NOW? Call 800-PARTS-PH

Morris Material Handling - the OEM maker of P&H cranes, hoists and replacement parts - is ready to supply virtually **any part - for any crane - on your schedule** with just one call to **800-PARTS-PH**.

We all know that there are times when "fast" parts fulfillment just isn't fast enough. That's why Morris Material Handling offers **two levels of expedited parts delivery** for your non-P&H cranes. Whether you're dealing with a catastrophic failure or simply a tight schedule, Morris Material Handling **VIP and MVP** expedited add-on services are available to help get you **back up and running as quickly as possible**.

VIP

VIP Expedited Service:

- Available for manufactured and purchased parts.
- Reduces the normal lead-time **by 50%**.
- **VIP Expedited Service** fee is list price plus 25%.
- Certain minimum charges may apply. Ask for details.

MVP

MVP Expedited Service:

- Available for manufactured parts only.
- Reduces the normal lead-time **by 75%**.
- **MVP Expedited Service** fee is list price plus 50%.
- Certain minimum charges may apply. Ask for details.

Some restrictions may apply to certain VIP and MVP expedited service orders. Call **800-PARTS-PH** to ask a Morris customer service representative if VIP and MVP services are available on your order.

VIP Expedited Service Saves Time & Revenue for Coal Producer



"We had a catastrophic failure on our Acco-Wright overhead crane that shut us down. I immediately called Morris Material Handling as they have always given me good prices and excellent service. Morris had the item I needed in stock and was able to expedite our parts order with their VIP expedited service and had us up and running within two days. Morris and its VIP service saved us a great deal of time and money."

- Pam Leonard, Purchasing, Jim Walter Resources

MORRIS

MATERIAL HANDLING

FALL '08 SPECIAL

10% OFF

NON-P&H PARTS ORDERS THRU 11/28

Call **800-PARTS-PH**
now through
November 28
& get **10% off**
your order for
non-P&H parts!

Mention
"Fall Special"
when you call.

Certain restrictions
may apply. See
www.morriscranes.com
for details.

800-PARTS-PH Experts Are Available 24/7/365

The only thing more stressful than a parts emergency is an **after-hours parts emergency**. With Morris Material Handling, there's no longer any reason to stress.

- **800-PARTS-PH** is open all day, any day, all year.
- **24-hour access** to a Morris CSR, who will consult with you on your **parts emergency**.
- Morris experts are **on-call 24/7/365** with full capabilities to research requests and analyze any situation.
- No matter what time of day or night - **regardless of the crane make and model** - our staff is able to **take and process orders immediately**. This helps push your request through our system without waiting until the next morning.

The Morris Material Handling comprehensive parts warehouse is also available after hours to process and ship emergency parts orders, sometimes even that very evening.

